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## COVESTIC PARTNERS WITH LOMBARDI TO AUTOMATE OPERATIONAL PROCESSES

### *IT Service Management Service Provider to Deliver New Solutions and Processes Using TeamWorks BPM Platform*

**Austin, TX and Kirkland, WA – July 24, 2006** – Lombardi®, the leader in business process management (BPM) software for Global 2000 companies, and Covestic, Inc., a leading business and IT consulting firm, today announced as part of a strategic alliance that Covestic will utilize the award-winning TeamWorks® BPM platform in its customer engagements. Using TeamWorks, Covestic will create and deliver solutions that enable and automate all aspects of IT service management operations, compliance initiatives, call center and supply chain processes.

“Covestic is pleased to offer our clients comprehensive business process management, ITSM and compliance solutions that now include an automation option using Lombardi’s TeamWorks software,” said John Schaffer, president of Covestic. “By combining our expertise in process definition, ITSM implementation, and compliance solutions with Lombardi’s industry-leading BPMS, we can offer our clients a cohesive, end-to-end solution that enables and automates diverse business operations.”

Covestic’s ITSM and BPM solutions streamline processes and clarify roles and responsibilities to achieve cost-effective and reliable operations for both IT and the business. Covestic also offers compliance solutions to assist organizations in meeting complex government regulations and industry-mandated standards by developing process and technology control structures. Covestic’s expertise in business process analysis and rule definition, combined with deep understanding of the TeamWorks BPM platform, allows its customers to implement quick and effective solutions for the automation and optimization of various business processes.

As a strategic partner, Covestic has joined Lombardi’s growing Certified Partner Program, a comprehensive enablement program which is designed to ensure that partner’s consultants are trained and certified in the TeamWorks platform.

“Covestic’s process-driven expertise in operational processes is a tremendous asset to their customers,” said Rod Favaron, President and Chief Executive Officer of Lombardi Software. “Combining TeamWorks with that expertise shares our vision of helping customers automate and optimize those operational processes that support their core business objectives.”

TeamWorks is the leading BPM software platform for designing, executing, and improving business processes. The product is built on open standards and provides ongoing process visibility and control, increasing the speed and flexibility with which organizations can manage process activity and decision-making. TeamWorks includes a rich, cohesive Eclipse-based modeling environment for building all aspects of a business process, a highly collaborative web-based work portal for process participants, and provides industry-leading optimization technologies for analyzing and improving business processes.

#### **About Covestic**

Covestic is a leading business and IT consulting firm delivering industry-leading expertise and solutions that address the operational challenges of businesses. These solutions include securing IT infrastructures, achieving and maintaining regulatory and standards compliance, improving operational efficiency, increasing infrastructure capacity and scalability, optimizing business process management, reducing costs through optimization of operations and technology, securing wireless and remote

management systems, and developing business and IT scorecard metrics. Covestic is committed to delivering technology solutions that enable clients to achieve their core business objectives at both strategic and tactical levels. For more information, visit the company's Web site at <http://www.covestic.com>.

### **About Lombardi**

Lombardi is a leader in business process management (BPM) software for Global 2000 companies as recognized by both Gartner and Forrester Research, in the *Magic Quadrant for Business Process Management Suites, 2006*, and *Human-Centric Business Process Management Suites, Q1 2006* research reports respectively. Lombardi offers award-winning technology, know-how and services to help its customers become Process-Driven. Lombardi's TeamWorks® is built on open standards and provides ongoing visibility and control of business processes, increasing the speed and flexibility with which organizations can manage their process activity and decision-making. Lombardi customers include Allianz Life, Applied Materials, Dell, Hasbro, Renault F1 Team, Sprint, T-Mobile, Universal Music Group and the U.S. Government. For more information, visit [www.lombardi.com](http://www.lombardi.com).

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